

Returns & Exchanges Form

- Items sent back for return or exchange **must be returned within 30 days of receiving your order** and must have a return authorization number clearly written on the outside of the package. **Any package returned to us without a return authorization number written on the outside of the box will be refused.** To obtain a return authorization number, please email us at Service@KarateMart.com. Please include the following information in your email so that we can verify the order is eligible for return or exchange:
 1. The billing name used when placing the order.
 2. Your order number.
 3. Your reason for the return or exchange and a description of what you would like to return or exchange.
- Returned merchandise must be in like new condition, suitable for re-sale. We will not accept items that have been soiled, washed, or show wear from use. All items must include their original packaging.
- Items sent back for return will be refunded back to the credit card or PayPal account used when placing your order and be subject to a 15% restocking fee. Shipping charges are non-refundable.
- The customer is responsible for all shipping costs incurred when returning items. We strongly recommend that you use a trackable courier like USPS Priority Mail with Delivery Confirmation, UPS, or FedEx. We cannot be held responsible for packages lost during return delivery.

After verifying the information above, please fill out the following form and send it with your return or exchange.

1. Your Name: _____

2. RMA Number: _____

3. Daytime Telephone Number: _____

4. Your Order ID: _____

5. I am sending item(s) back for (please circle all that apply): **Return** **Exchange**

6. Briefly describe the reason for your return or exchange (wrong size, damaged, etc.):

5. **If this is an exchange**, the exchanged item(s) will be shipped back to you using the lowest cost shipping method available that will provide us with a tracking number (either UPS Ground or USPS Priority) unless you specify an expedited shipping method like UPS or USPS Express in your comments above. **Would you like to use the same credit card used when placing your order to pay for the return shipping?**

Note: If you used PayPal to place your order, you must supply a credit card number.

Yes **No** If no, what credit card? Card Number: _____ Expires: _____

6. **If this is an exchange**, what address would you like the exchange shipped back to?

Please send your return or exchange to:

KarateMart.com - Returns Dept.
411 S. Madison Dr.
Suite 101
Tempe, AZ 85281